Eddy County Transportation
Hours of Service

September - May
7:30—4:00

Summer Hours
June—August
8:30—2:30

RIDE RESERVATIONS

Ride reservations should be placed at least one day in advance. Same day requests are made available as the bus schedules allow.

Because the demand for bus service is great, it is **important** that a ride reservation be canceled at least 15 minutes prior to scheduled pickup time if it is no longer needed.

We request that you be ready 10 minutes before the scheduled ride time, in the same respect, the bus may arrive 10 minutes past the scheduled ride time. If the driver must wait longer 3 minutes, they will go on without you. Please plan accordingly!

Fares: Have the correct fare when boarding the bus. **Charging is NOT** allowed.

- **Wear seat belts for your safety, all riders must wear seat belts, it is the law.**
- Be respectful of others.
- **Car seats are required for children up to 4 years or 40 lbs. Clients must provide their own car seat.**
- No food or beverages allowed on buses.
- No smoking, vaping, alcohol or drug use allowed on the buses.
- Rides prepaid are valid for paid date only.
- Board and depart the buses safely.
- Listen to KZZY (103.5 FM), KDLR (102.5 FM) or online at lrradioworks.com for closings in case of inclement weather.
- Passengers can take with them only what they are able to carry on unassisted in one trip.
- Suspension and/or the requirement of an escort may result if client is intoxicated, belligerent or any reason(s) that might harm or make it unsafe for any passenger, driver or vehicle.
- Client sidewalks must be cleared of snow/debris.

A copy of the "Rider Policy" is available by calling 701-662-5061.

Under Title VI of the Civil Rights Act of 1964, and its related statutes and regulations, no person or groups of persons shall be, on the grounds of race, color, or national origin be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under any and all programs or activities funded in whole or in part with Federal funds. In addition to Title VI, there are other non-discrimination statutes which include sex, age and disability. These requirements define an over-arching Title VI/Non-discrimination and ADA Program.

Eddy County Transportation will consider every request for reasonable accommodation from individuals with disabilities. Language assistance for Persons with limited English proficiency (LEP) is available free of charge.

To request reasonable accommodation or language assistance contact our office at (701) 662-5061, on our website at: www.seniormealsandservices.com, or write at 202 4th Ave NE; Devils Lake, ND 58301.